

## **Terms and Conditions of the “Mother’s Day” Promotion**

(hereinafter referred to as the "Terms and Conditions")

### **I. Organizer and Duration**

1. The organizer of the “Mother’s Day” promotional campaign (hereinafter: the “Promotion”) is INDIGO NAILS limited liability company with its registered office in Łódź, Poland, at ul. Senatorska 14/16, 93-192 Łódź, entered into the Register of Entrepreneurs maintained by the District Court for Łódź-Śródmieście in Łódź, 20th Commercial Division of the National Court Register under KRS number: 0001099337, holding NIP (Tax ID): 7292755541 and REGON: 52831975000000 (hereinafter referred to as Indigo Nails or the Organizer).
2. The Promotion shall run from May 19, 2025, at 12:00:01 PM (Central European Time, GMT +1) until May 25, 2025, at 11:59:59 PM (Central European Time, GMT +1), or while supplies last, or until the Promotion is revoked by the Organizer (hereinafter: the Promotion Period).

### **II. Promotion Conditions**

1. The Promotion is open to both consumers—natural persons acting under these Terms and Conditions and not directly related to their business or professional activity—as well as entrepreneurs, i.e., natural persons, legal persons, or organizational units referred to in Article 331 §1 of the Polish Civil Code, conducting business or professional activity in their own name (hereinafter: Participant).
2. A Participant takes part in the Promotion by placing an order during the Promotion Period via the Indigo Nails online store at <https://www.indigo-nails.com/>.
3. The Promotion applies to orders placed within the territory of Poland during the Promotion Period.
4. The Participant agrees not to resell any of the Promotional Products in any capacity, especially within the scope of their business operations. In the event of a breach of this provision, the Organizer reserves the right to demand the return of the value of the products acquired under the Promotion, which the Participant accepts by agreeing to these Terms and Conditions and participating in the Promotion.
5. This Promotion cannot be combined with other promotional offers.

### **III. Promotion Rules**

1. During the Promotion Period, the Participant may select one or both of the following promotional offers:
  - a) A 12.5% discount on Indigo Home SPA sets in the following fragrance variants:

Drama Queen, Seventh Heaven, Love Story, Arome 99.

b) Upon purchasing a 100 ml perfume, the Participant is entitled to a 50% discount on a matching 300 ml cream in the same fragrance. This offer applies to the following bundles:

- Mother's Day Set Bad Icon: Bad Icon Perfume 100 ml and Bad Icon Balm 300 ml
  - Mother's Day Set Seventh Heaven: Seventh Heaven Perfume 100 ml and Shimmer Balm 300 ml
  - Mother's Day Set Drama Queen: Drama Queen Perfume 100 ml and Drama Queen Hand Cream 300 ml
2. To participate in the Promotion, the Participant must access the "DROP" section on the website, add eligible (non-discounted) sets to their cart, and enter a promotional code published by the Organizer in a social media post announcing the Promotion, or received via SMS if the Participant has consented to the processing of their personal data for marketing purposes.
  3. The discount will be applied in the cart after entering the promotional code.
  4. There are 11 different promotional codes, each beginning with the word "MAMA"; the final part of each code varies depending on where the promotion was published. Each code grants access to the Promotion.
  5. The Organizer reserves the right to amend these Terms and Conditions during the Promotion Period without providing a reason, provided that any rights acquired by Participants prior to the amendment will be respected. In particular, Indigo Nails reserves the right to shorten the Promotion Period or exclude specific products from the Promotion due to stock depletion.

#### **IV. Complaints and Returns**

1. Any complaints regarding the Promotion should be submitted by email to [reklamacje@indigo-nails.com](mailto:reklamacje@indigo-nails.com) or by post to the Organizer's registered office address specified in Section I of these Terms and Conditions, with the note: "Mother's Day Promotion", at any time during the Promotion Period but no later than 14 days from the date of delivery of the promotional order.
2. The complaint must include the complainant's full name, address, a detailed description of the issue, the reason for the complaint, and the requested resolution.
3. Complaints submitted after the deadline or without the required information will not be considered. The date of submission is determined as follows:
  - a) For complaints sent by post – the postmark date on the envelope;

- b) For complaints sent by email – the date of receipt confirmation by the Organizer.
- 4. Complaints will be reviewed without undue delay, but no later than within 14 days from the date of receipt by the Organizer.
- 5. In cases where applicable law grants the Participant the right of return, products purchased under the Promotion may be returned only if they constitute a complete set of new and unused items. Returns must be directed solely to the Organizer as defined in Section I(1) of these Terms and Conditions.

## **V. Personal Data Protection**

- 1. The Organizer is the data controller of Participants' personal data.
- 2. Personal data collected in connection with the Promotion will be processed for the purpose of order fulfillment, accounting purposes, as well as for pursuing or defending against claims under the sales contract, based on the Organizer's legitimate interest in doing so.
- 3. Participants' personal data may be disclosed to entities supporting the Organizer in the execution of the Promotion, particularly marketing agencies, courier companies, and Poczta Polska.
- 4. In connection with the processing of personal data by the Organizer, Participants have the following rights:
  - a) the right to access, rectify, delete, or restrict the processing of their data;
  - b) the right to data portability to another data controller;
  - c) the right to object to the processing of their data.
- 5. Participants also have the right to lodge a complaint with the President of the Personal Data Protection Office.
- 6. Personal data will be stored for the duration in which complaints may be submitted and, in the event of a complaint, for the time necessary to resolve it.
- 7. Providing personal data is voluntary but necessary to fulfill the order. Failure to provide data will result in the inability to process the order.
- 8. Personal data will not be transferred outside the EEA.
- 9. Personal data will not be subject to decisions based solely on automated processing, including profiling.

## **VI. Final Provisions**

1. These Terms and Conditions are available throughout the Promotion Period at [www.indigo-nails.com](http://www.indigo-nails.com).
2. These Terms and Conditions enter into force on the start date of the Promotion.
3. During the Promotion Period, order processing times may be extended.
4. By participating in the Promotion, the Participant accepts its terms as set forth in these Terms and Conditions and declares that they have read and understood them, and raise no objections in this regard.