

Help us take care of your complaint quicker by attaching all relevant documentation.

- Attach the original receipt or copies of the invoice as proof of purchase.
- Include a signed warranty card in your device claim.

The requirement to accept the complaint is to attach a proof of purchase and a signed warranty card (in the case of lamps and milling machines). If you do not have a proof of purchase or a warranty card, the complaint may be accepted on the basis of a statement, issued by the seller (with the exact date of purchase of the device). If the complaint is valid, we will refund the shipping costs to the bank account number or PayPal address provided. If you apply for a refund of shipping costs:

- Please attach the shipment copy together with the given price

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BANK ACCOUNT NUMBER OR PAYPAL ADDRESS

.....
DATE

.....
SIGNATURE