

PROMOTION TERMS AND CONDITIONS: “Protein Base -50%” (hereinafter referred to as the “Terms and Conditions”)

Preamble

This Promotion is dedicated to nail stylists – both those running their own beauty salons and those performing nail styling services as employees or mobile stylists.

The Organizer’s intention in launching this Promotion is to support smaller entrepreneurs offering nail styling services using INDIGO NAILS products, regardless of whether they own a beauty salon or work for one, including mobile services.

Under no circumstances is this Promotion intended for entrepreneurs engaged in the business of selling cosmetic products, including INDIGO NAILS products (distributors, sub-distributors, wholesalers).

The purpose of this Promotion is not to enable professional cosmetic product resellers, including INDIGO NAILS products, to purchase items at discounted prices and resell them at higher prices for profit. The Organizer strongly opposes such practices. Individuals who participate in the Promotion despite not meeting the participation criteria will face consequences.

1. The Organizer of the “Protein Base -50%” Promotion (hereinafter: the “Promotion”)
 - a) via the online store <https://www.indigo-nails.com/> and <https://www.indigo-nails.com/eu-de/> is Indigo Nails Sp. z o.o., with its registered office in Łódź, ul. Senatorska 14/16, 93-192 Łódź, Poland, registered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for Łódź-Śródmieście in Łódź, 20th Commercial Division of the National Court Register, under KRS number: 0001099337, REGON: 528319750, NIP: 7292755541, BDO: 000643230, with a share capital of PLN 10,100,000.00 (hereinafter: the “Organizer”).
 - b) via the online store <https://www.indigo-nails.co.uk> is UNITED BEAUTY LIMITED - a company incorporated under the laws of the United Kingdom, registered at Companies House under the number 12076727, VAT: GB332687684, with its registered office at: 20-22 Wenlock Road, London, England, N1 7GU (hereinafter: Organizer 2)
 - c) via the online store <https://www.indigo-nails.es/> is INDIGO NAILS ESPANA SL - a company under Spanish law, registered in the Registradores de Espana, in the Registry of BARCELONA, under NIF: B10731271, headquartered at: Calle Gelabert 38, mezzanine 1ª, 08029 Barcelona. (hereinafter: Organizer 3).
2. The Promotion will run from May 26, 2025 (from the time of announcement as described in Section IV, point 2) until May 28, 2025, at 7:00 p.m. CET (GMT+2).

I. General Provisions

1. The Promotion shall be conducted in accordance with these Terms and Conditions.

2. Before participating in the Promotion, participants should familiarize themselves with the Terms and Conditions, particularly the eligibility criteria.
3. By joining the Promotion, the Participant confirms that they have read and understood the Terms and Conditions and accept all rules set forth herein.

II. Eligibility

1. The Promotion is open to both consumers – i.e., individuals acting outside their business or professional activities – and entrepreneurs conducting business or professional activities on their own behalf, subject to point 2 below.
2. Distributors, sub-distributors of nail styling products, wholesalers, and individuals offering products on marketplaces are excluded from the Promotion. This exclusion also applies to persons representing the aforementioned entities or their partners. However, it does not apply to individuals or entities that do not professionally sell cosmetic products and only sell occasionally or sporadically, which is accepted by the Participant upon agreeing to these Terms and participating in the Promotion.
3. If an ineligible person participates in the Promotion or if a Participant purchases products under the Promotion for resale, the Organizer reserves the right to:
 - If the purchased items have not yet been delivered: withdraw from the sales contract (within 2 months of its conclusion), refuse to deliver the products, or require the payment of the price difference between the discounted and regular price before fulfilling the order—depending on the Organizer's decision;
 - If the purchased items have already been delivered: withdraw from the sales contract (within 2 months of its conclusion), demand the return of the products, or require payment of the price difference—depending on the Organizer's decision.
4. In each of the cases described above, the Organizer may also demand reimbursement of logistics costs related to the order in the amount of €3.20 per product included in the order.

III. Promotion Conditions

1. The Organizer will inform about the Promotion via SMS, providing a promotional code that entitles the recipient to participate in the Promotion.
2. Promo code: "Drop66" entitle the holder to purchase Protein Base (7 ml or 13 ml; product codes: 10370188, 10370189) in the Organizer's online store <https://www.indigo-nails.com/uk-en/>) at a 50% discount, provided that:

- The discount applies to a maximum of two Protein Base products per order;
 - If more than two Protein Base products are purchased at different prices, the discount applies to the two cheapest products;
 - The code can be used by the first 100 people who place an order with it;
 - The code is valid for 48 hours: from May 26, 2025, 7:00 p.m. until May 28, 2025, 7:00 p.m. CET (GMT+2).
3. To participate, customers must go to the “DROP” tab (top right corner of <https://www.indigo-nails.com/uk-en/>) and enter the promo code.
 4. The discount will be applied automatically in the cart after entering the code.
 5. Participation in the Promotion is voluntary.

IV. Withdrawal from the Sales Contract

If the law grants the Participant the right to withdraw from the sales contract and return the products, the return of items purchased under the Promotion is only possible if the entire set of new and unused items purchased in the Promotion is returned.

V. Complaints

1. Any complaints regarding the Promotion should be submitted to the Organizer via email at: customerservice@indigo-nails.co.uk, by completing the form available at: or <https://returns.indigo-nails.com/en> or by post to the Organizer's address provided in Section I.
2. The complaint should include the name of the Promotion.
3. Complaints may be submitted during the Promotion and up to 14 days after the date of delivery of the products purchased under the Promotion.
4. The complaint must include: the complainant's full name, address, a detailed description and reason for the complaint, and the complainant's specific request.
5. Complaints submitted after the deadline or missing required information will not be considered.
6. Complaints will be reviewed promptly but no later than 30 days from the date of receipt by the Organizer.

VI. Personal Data Protection

1. The Organizer is the data controller for personal data provided by Promotion participants.
2. Personal data collected in connection with the Promotion will be processed for the purpose of fulfilling the sales contract, accounting, and for the establishment, exercise, or defense of legal claims – based on the Organizer's legitimate legal interest.
3. Participants' personal data may be shared with entities supporting the Organizer in implementing the Promotion, including marketing agencies, courier companies, postal operators, law firms, and accounting offices.
4. Participants have the following rights regarding their personal data:
 - The right to access, correct, delete, or restrict processing of their data;
 - The right to transfer personal data to another controller;
 - The right to object to the processing of personal data.
5. Participants also have the right to lodge a complaint with the President of the Personal Data Protection Office (UODO).